



6915 Laurel Bowie Rd. Suite 204A
 Bowie, Maryland
 Phone: (301) 262-1900 – Fax: (301) 262-1958
www.GetCSG.com

Rewards Member Application and Agreement

Member Information

Last Name		First Name		Middle Initial
Address				
City		State		ZIP Code
Day Phone	Eve Phone		Cell Phone	
Email Address				

Who Referred You to CSG?

Name	CSG REP #
------	-----------

Welcome to Citizens Service Group! We are excited to have you as a Rewards Member. As a Rewards Member, you have the opportunity to earn extra money for something that you probably do every day—refer other people to a product or service. Think about it. Every day, you probably recommend a product or service to a friend, relative, co-worker, or other acquaintance. We all recommend restaurants, movies, plumbers, dentists, doctors, baby-sitters, all without ever benefitting from the business that you sent to those companies. Well, that all changes with Citizens Service Group! Now, when you refer a friend, relative, co-worker, or other associate to one of our Participating Vendors, you will receive a cash reward! Best of all, you do not have to pay any fee, purchase any kit, or even utilize any of our Participating Vendors to participate in the Rewards Program! All you need to do is give, mail or fax this Application and Agreement to the CSG Participating Vendor who gave this Application and Agreement to you.

Currently, we have Participating Vendors in a wide variety of service industries including the residential and commercial Heating and Cooling, plumbing, telecommunications, and automotive service industries—with more to come in the future. For a current listing of Participating Vendors in your area, simply log on to our website at www.getcsg.com. If you refer a potential service provider to us, and that service provider becomes a Participating Vendor, we will reward you with an additional reward! To complete your registration as a Citizens Service Group Rewards Member, simply sign and date this form and give it to the Participating Vendor who provided this form to you.

I have carefully read and agree to the Terms and Conditions on the back of this Application and Agreement. I understand that I may cancel my participation at any time by sending written notice to the Company at the above listed address.

Applicant's Signature: _____ **Date:** _____

Deliver, mail or fax the completed signed original Application and Agreement to the Participating Vendor who gave this application to you. If application is faxed, you must fax both the front and back of the application.

Top Copy to Participating Vendor Bottom Copy to be Retained by Applicant

Terms & Conditions

1. I understand that as a Citizens Service Group (hereafter "CSG") Rewards Member (hereafter "Member"):

a. I have the right to refer other persons as Members, and build a Rewards Network as described in Section 2 of these Terms & Conditions; and

b. I have the right to receive Rewards based on the purchases made by persons in my Rewards Network from CSG Participating Vendors, as provided Section 3 of these Terms & Conditions.

2. Building a Rewards Network: All Members may refer other persons to register to become Members. There is no limit to the number of Members that you may refer to CSG. Your Rewards Network is made up of four (4) Generations of Members. Each person that you refer to CSG who registers as a Member is on your 1st Generation. Each Member that is referred by a Member on your 1st Generation is on your 2nd Generation. Each Member that is referred by a Member on your 2nd Generation is on your 3rd Generation. Each Member that is referred by a Member on your 3rd Generation is on your 4th Generation.

3. Earning Rewards: When a Member in your Rewards Network purchases a product or service from a CSG Participating Vendor, you will receive a Reward from CSG. If the Member is on your 1st or 2nd Generation, you will earn a reward equal to 1.25% of the total cost of the product or service, up to a maximum of \$125.00. If the Member is on your 3rd or 4th Generation, you will earn a reward equal to 0.25% of the total cost of the product or service, up to a maximum of \$25.00. Rewards will only be issued for sales of products or services made by Participating Vendors for which the Participating Vendor receives full payment and remits the applicable Rewards to CSG. Rewards checks will be mailed on or about the 15th day of each month for purchases that were fully paid for and for which CSG has received payment from the Participating Vendor in the preceding month. In addition, when you refer a business to us, and the business becomes a CSG Participating Vendor, we will pay you a reward of \$50.00. This reward will be paid when the business pays all applicable fees in order to become a Participating Vendor.

4. Minimum Check Amount: The minimum amount that CSG will issue a Rewards check to a Member is \$25.00. Note that there is a \$2.00 check processing charge. If the Rewards due a Member do not equal or exceed \$27.00, the Rewards will be accrued by CSG until they equal or exceed \$27.00. A check will be issued on the 15th day of the month following the month in which the accrued Rewards equal or exceed \$27.00.

5. Independent Contractor Status: I agree that as a CSG Member I am an independent contractor, and not an employee, partner, legal representative, or franchisee of CSG. I agree that I will be solely responsible for paying all expenses incurred by myself, including but not limited to travel, food, lodging, secretarial, office, long distance telephone and other expenses. **I UNDERSTAND THAT I SHALL NOT BE TREATED AS AN EMPLOYEE OF CSG FOR FEDERAL OR STATE TAX PURPOSES.** CSG is not responsible for withholding, and shall not withhold or deduct from my Rewards payments, if any, FICA, or taxes of any kind.

6. Social Security Number: In the event your Reward equal or exceed \$600 in a calendar year, you must provide your Social Security Number or other Taxpayer Identification Number to CSG. Until CSG receives such number from you, it will not issue any Rewards to you in excess of \$600. Every year, CSG will provide an IRS Form 1099 MISC (Non-employee Compensation) earnings statement to each Member who had earnings of over \$600 in the previous calendar year.

7. Compliance with Agreement: I understand that I must be in good standing, and not in violation of this Agreement, to be eligible for receipt of Rewards from CSG. I understand that these Terms & Conditions (including the Rewards percentages set forth in Section 3 above) may be amended at the sole discretion of CSG, and I agree to abide by all such amendments. Notification of amendments shall be posted on CSG's website and shall become effective 30 days after publication. My failure to terminate this Agreement and/or my continued receipt of Rewards payments shall constitute my acceptance of any and all amendments.

8. Term and Termination: This Agreement shall continue until I cancel it by sending written notice to CSG or it is terminated by CSG as provided herein. CSG may immediately cancel this Agreement in the event I violate any of these Terms & Conditions. In the event this Agreement is terminated, I understand that I will no longer receive Rewards for the purchases made by Members in my Rewards Network, including Rewards for sales for which remittance was received by CSG prior to the date of termination. CSG reserves the right to

terminate all Member Agreements upon 30 days notice if the Company elects to: (1) cease business operations; (2) dissolve as a business entity; or (3) terminate its Rewards Program.

9. Non-Assignment: I may not assign any rights or delegate my duties under the Agreement without the prior written consent of CSG. Any attempt to transfer or assign the Agreement without the express written consent of CSG renders the Agreement voidable at the option of CSG and may result in termination of my business.

10. Disclaimer of Warranties: CSG MAKES NO WARRANTIES REGARDING THE PRODUCTS OR SERVICES THAT YOU MAY PURCHASE FROM PARTICIPATING VENDORS, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE. THE REWARDS PROGRAM IS PROVIDED TO YOU WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WE ASSUME NO RESPONSIBILITY FOR AND DISCLAIM ALL LIABILITY FOR ANY ERRORS OR OMISSIONS IN REWARDS PAYMENTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

11. Limitation of Liability: UNDER NO CIRCUMSTANCES SHALL CSG BE LIABLE FOR ANY DAMAGES, INCLUDING INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES THAT RESULT FROM THE PRODUCTS OR SERVICES PROVIDED OR NOT PROVIDED BY PARTICIPATING VENDORS, WHETHER BASED ON ACTIONS IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

12. Release & Indemnification: CSG, its parent or affiliated companies, directors, officers, shareholders, employees, assigns, and agents (collectively referred to as "affiliates"), shall not be liable for, and I release CSG and its affiliates from, all claims for consequential and exemplary damages for any claim or cause of action relating to this Agreement including, but not limited to, claims for unpaid Rewards and claims arising out of the performance or non-performance of Participating Vendors and/or services received or products purchased from Participating Vendors. I further agree to release CSG and its affiliates from all liability arising from or relating to my participation in the CSG Rewards Program, and agree to indemnify CSG for any claims, demands, liability, judgments, damages, fines, penalties, attorney fees, or other awards arising from any conduct that I undertake in promoting the CSG Rewards Program.

13. Entire Agreement: The Agreement, in its current form and as amended by CSG at its discretion, constitutes the entire contract between CSG and myself. Any promises, representations, offers, or other communications not expressly set forth in the Agreement are of no force or effect.

14. Waiver: Any waiver by CSG of any breach of the Agreement must be in writing and signed by an authorized officer of CSG. Waiver by CSG of any breach of the Agreement by me shall not operate or be construed as a waiver of any subsequent breach.

15. Governing Law, Jurisdiction and Venue: This Agreement will be governed by and construed in accordance with the laws of the State of Maryland without regard to principles of conflicts of laws. I consent to jurisdiction and venue before any federal or state court in Prince Georges County, State of Maryland.

16. Limitation of Actions: If a Member wishes to bring an action against CSG for any act or omission relating to or arising from the Agreement, such action must be brought within one year from the date of the alleged conduct giving rise to the cause of action. Failure to bring such action within such time shall bar all claims against CSG for such act or omission. **Member waives all claims that any other statute of limitations applies.**

17. Severability. If any provision of this Agreement is held invalid, void, or voidable by an arbitrator or court of competent jurisdiction, such provision shall be reformed only to the extent necessary to make it enforceable and to reflect the intent of the parties as nearly as possible. All other remaining provisions shall remain in full force and effect.

18. Faxed Copy: A faxed copy of the Agreement shall be treated as an original in all respects.